

Compliance & Security

Golden Volunteer : SOC 2 Readiness in Under 4 Weeks

Accelerating audit readiness with tailored controls and customized policy frameworks.

CLIENT

Golden Volunteer

ENGAGEMENT TYPE

SOC 2 Readiness

INDUSTRY

Volunteer Management Software / Technology



Overview & The Challenge

Rapid compliance readiness in a high-pressure environment.

CLIENT PROFILE

CLIENT

Golden Volunteer

INDUSTRY

Volunteer Management Software

COMPLIANCE LEVEL

SOC 2

KEY ACHIEVEMENT

 **< 4 Weeks**

To Audit Readiness (June 16 – July 11)




"Prepared for and passed SOC 2 Type 1 Audit in record time."

THE CHALLENGE

Golden Volunteer was facing urgent customer requests for a SOC 2 report within 30 days. They had recently purchased a GRC platform to manage their SOC 2 efforts, but the platform needed setup.

Furthermore, the provided template policies, procedures, and control language were generic. They needed significant tailoring to accurately reflect Golden's operations and meet strict SOC 2 criteria.

WHAT WAS AT RISK

-  Potential contract delays with key customers.
-  Overwhelming workload for internal teams.
-  Reduced audit readiness due to generic policies.

The Solution

Nexeris deployed a strategic readiness framework tailored to Golden's unique operational needs, moving beyond generic templates to actionable security controls.



GAP ASSESSMENT

Created a comprehensive workbook to map controls directly to policies, ensuring 100% coverage of the security program.



CORRECTIVE ACTION PLAN

Developed a prioritized remediation roadmap from assessment findings to guide focused efforts before the audit date.



POLICY TAILORING

Reviewed and customized every generic GRC platform policy to accurately reflect Golden's actual controls and processes.



COLLABORATION

Partnered closely with the Golden team to align ownership and evidence requirements on an accelerated timeline.

THE RESULTS

< 4
WEEKS

Time to Readiness
June 16 – July 11



SOC 2 TYPE 1 AUDIT PASSED

Successfully prepared Golden Volunteer for their audit in record time, eliminating business risk and enabling key contract renewals.

- ✓ Full gap assessment completed
- ✓ 100% Control-to-policy mapping
- ✓ Tailored GRC platform policies
- ✓ Defined corrective actions executed



"Nexeris helped us gain clarity for our security program's growth needs and also took the time to properly understand our needs to ensure our ongoing success."

Michael Collier

Engineering Program Director,
Golden Volunteer



Key Takeaways



GRC TEMPLATES HAVE LIMITS

GRC platforms often provide ineffective policy templates. Platform-provided policies frequently fail to capture the full scope of your program and might not effectively reflect the controls and processes your organization is actually conducting.



EXPERT REVIEW IS IMPERATIVE

It is imperative that GRC platform services are reviewed by professionals. Do not rely solely on automated tools to get everything right; customization is key to passing audits without findings.